

EAT-GlobeScan

Global Consumer Research on Healthy and Sustainable Food Systems





evidence and ideas. applied

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Research Methodology

- Representative online samples of approximately 1,000 adults in each of 31 Markets (500 each in Hong Kong and Singapore) (n=30,352)
- · Samples representative of online population, weighted to reflect general population census data
- Online surveying in June and July 2021



Introduction

EAT and GlobeScan wanted to conduct some significant research in advance of the United Nations Food Systems Summit (UNFSS). The two organizations collaborated on developing questions to the public in 31 markets around the world about their definitions of good, healthy, and sustainable food, their concerns about the current food system, and who should drive the changes needed to improve it.

Respondents were asked about how easy or difficult it is for them to cook healthy food, prepare plant-based meals, avoid food waste, or buy food that is sustainably produced.

This report presents the insights gained from this research, with the hope of contributing to the transformation of the global food system.

Executive Summary



The Meaning of "Healthy," "Good," and "Sustainable" Food

While all three concepts have broad associations, "Sustainable food" is most strongly associated with environmental benefits, whereas "healthy food" has strong associations with nutritional value. "Good food" is more of a mixture of the two, with both environmental and nutritional benefits.

- In most markets, "sustainable food" is primarily regarded as being good for the environment and being organic. UK, Brazil, Japan, Singapore, and Germany are the markets where the largest portion of consumers describe sustainable food as being good for the environment. In Vietnam, Portugal, and Argentina, the main meaning of sustainable food is being organic, with more than half of consumers describing it this way. Being locally grown also plays a major role in the definition of sustainable food, particularly in EU countries such as Germany where it receives the top ranking.
- Gen Z and Millennials are more likely than others to describe "sustainable food" as being nutritious, while Gen X and Baby Boomers are more likely than younger people to associate it with being locally grown and unprocessed.
- This differs from the meaning of "healthy food" which is primarily associated with the attributes "nutritious," "organic," and "unprocessed/ whole."

The Take-away: Consumers view the sustainability of food from several perspectives. These can be seen as (i) the positive effects on the environment, (ii) nutrition, and (iii) a "health-related" view (e.g., organic, which implies the lack of pesticides). However, it is interesting that these also show up in associations with both "good food" and "healthy food." It is therefore important for food producers to incorporate these complementary perspectives in their communications and in crafting their sustainability strategies.

Concerns about the Food System

Consumers have strong concerns around how food is produced across several aspects, with the use of pesticides and single-use plastic waste being rated as most concerning

- Among the many aspects of the food system (i.e., how food is produced, processed, shipped, stored, sold to consumers, and disposed of), consumers are most concerned about the use of pesticides and single-use plastic waste.
- One significant concern of consumers in all countries surveyed is the use of chemical pesticides in agriculture. This topic will present a challenge for food producers who must communicate when and how pesticides are needed in a manner which is understood and acceptable to consumers. Transparency throughout the food production system will be expected by consumers.
- Single-use plastic waste from food packaging is a major concern for a vast majority of consumers in many markets. However, concern is slightly lower in China, USA, Hong Kong, and Saudi Arabia.
- In Latin America, concern about the impact of food production on human exposure to diseases spread by animals is higher than in other regions.
- Baby Boomers and Gen X consumers are more concerned than Gen Z and Millennial consumers about several issues in the food system, especially chemical pesticides in agriculture, obesity and diet-related health issues, single-use plastics, overfishing, and GM foods.

The Take-away: High levels of concern about several issues in the food system require those involved across the system to increase transparency about how food is produced and why certain interventions are needed to ensure consumer trust. Moreover, action is needed on the high-profile and tangible issue of single-use plastic waste from food packaging to help consumers balance their nutrition and health needs with the desire to be more environmentally sustainable.

Executive Summary Cont'd

Actors That Can Most Influence Positive Change

Consumers believe strong leadership from governments and companies is critical in driving change toward a more healthy and sustainable food system

- Nearly half of consumers believe that national governments can have the most influence in leading positive change to create a more sustainable food system, while one-third also think that food and beverage companies can be the most influential. In most countries, these actors are cited as the two main influencers of positive change.
- Consumers in China and Singapore are most likely to say national governments can most influence positive change, while food and beverage companies are mentioned most in Russia, Indonesia, and Japan.
- Older generations are more likely than others to say that governments are most influential, while younger people are more likely than others to point to celebrities/influencers and other young people.

The Take-away: People have high expectations of their national governments to lead and drive positive changes in the food system. But it will fall on companies within the food system to then implement the prescribed changes, whether regulatory or otherwise. However, these are not the only actors with a role and influence as our research shows. Governments and companies must come together with other actors (e.g., farmers, NGOs, and citizens) to work together in designing and delivering processes and interventions that enable a more sustainable food system.

Consumer Actions and Barriers

Buying healthy and sustainable food is seen as difficult by almost one-quarter of consumers, but three-quarters say it is easy to cook a healthy meal for family at home. Affordability is the most significant barrier to buying more healthy and sustainable food.

- Cooking a healthy meal and minimizing food waste are regarded as relatively easy by most consumers, but opinion is more divided on cooking a vegetarian meal or buying sustainably produced food.
- In some markets in South Asia, such as Thailand, Vietnam, India, and Indonesia, buying sustainably produced food is deemed relatively easy, but in some of the wealthiest markets in Asia (South Korea, Hong Kong, and Japan), fewer than half of consumers say that buying healthy food that is sustainably produced is easy.
- Older people are more likely to state that it is easy to cook a healthy meal and to avoid food waste, while Millennials are most likely to find cooking plant-based meals and buying healthy and sustainable food to be easy.
- Affordability of sustainable food is seen as the most prominent barrier for consumers who say it is difficult for them to buy sustainable food. Availability of sustainable food is the second-most cited barrier by consumers overall, particularly in Latin America.

The Take-away: The scientific necessity of developing a healthier and more sustainable food system is matched by consumers' concerns and desires for their food to be more sustainable. However, progress could be arrested if consumers' access to healthier and more sustainable food is blocked by an affordability barrier. Where large numbers of people in some of the richest countries in the world state that affordability is a barrier to buying more sustainable food, this highlights a critical issue. Not only do governments, companies, and other actors need to collaborate on making food more sustainable, their interventions need to address how more sustainable food can be made affordable to the many and not just the few.

Meaning of "Good," "Healthy," and "Sustainable" Food

"Sustainable food" is primarily described as being good for the environment and organic; "healthy food" and "good food" are primarily described as being nutritious

Meaning of "Good Food" / "Healthy Food" / "Sustainable Food," Average of 31 Markets, 2021



"Good food" is primarily described as being nutritious, good for the environment, organic, unprocessed, and affordable

Meaning of "Good Food," Average of 31 Markets, 2021



"Healthy food" is primarily described as being nutritious, organic, unprocessed, and good for the environment

Meaning of "Healthy Food," Average of 31 Markets, 2021



"Sustainable food" is primarily described as being good for the environment, organic, and locally grown

Meaning of "Sustainable Food," Average of 31 Markets, 2021



While "good food" is primarily described as being nutritious in most countries, other top associations vary by country; European consumers also associate "good food" with being locally grown and unprocessed

Meaning of "Good Food," by Market, 2021



3rd most often selected

"Healthy food" is primarily described as being nutritious and organic in a majority of countries

Meaning of "Healthy Food," by Market, 2021



3rd most often selected

In all countries, being good for the environment is a top-three description of "sustainable food"; organic, locally grown, and animal welfare are also highly associated with sustainable food

Meaning of "Sustainable Food," by Market, 2021





2nd most often selected 3rd most often selected

"Good food" is more likely to be described as nutritious by younger generations (Gen Z and Millennials) while older generations (Gen X and Baby Boomers) associate it with being unprocessed/whole and locally grown

Meaning of "Good Food," Average of 31 Markets, by Generation, 2021



The meaning of "healthy food" differs by generation; it is primarily described as being nutritious and tasty by Gen Z consumers, while Baby Boomers associate it more with being unprocessed and locally grown

Meaning of "Healthy Food," Average of 31 Markets, by Generation, 2021



"Sustainable food" has a fairly consistent meaning across generations, but Gen Z and Millennials are more likely to describe it as being nutritious than Gen X and Baby Boomers

Concern about Meaning of "Sustainable Food," Average of 31 Markets, by Generation, 2021



Concerns about the Food System

Consumers are most concerned about the use of pesticides and single-use plastic waste in the food system; they are somewhat less concerned about the transportation of food

Concern about Food System, Average of 31 Markets, 2021

Very / somewhat concerned Neither concerned nor not concerned Not very / not at all concerned

Use of chemical pesticides and fertilizers in agriculture	1	2 7	
Single-use plastic waste from food packaging	78	13	9
Hunger/malnutrition	76	15	9
Obesity / diet-related health issues	76	15	9
Impact of overfishing on fish stocks	76	15	9
Genetic modification of food / food safety	76	14	10
Impact of food production on human exposure to diseases	74	16	10
Environmental impacts of food manufacturing / processing	73	17	10
Impact of food production on nature/biodiversity/forests	72	18	10
Inequalities in access to healthy and nutritious food	71	19	10
Food waste (at farm / in distribution)	71	18	11
Food waste (within households)	71	17	12
Impact of food production on climate change	71	18	11
Wages/health/livelihoods of farmers/workers/herders/fishers	70	20	10
Impact of farming on animal welfare	67	21	12
Transportation of food	60	26	14

Besides the use of pesticides and single-use plastic waste, other major concerns vary by country; hunger stands out as a key concern in Latin America and Africa

Concern about Food System, "Somewhat" and "Very Concerned," by Market, 2021



Most often selected 2nd most often selected 3rd most often selected

Older consumers tend to be more concerned about several food issues compared to younger people

Concern about Food System, "Somewhat" and "Very Concerned," Average of 31 Markets, by Generation, 2021



Concerns about the food system

Food System Concern Index – Definition

- The Food System Concern Index can be considered as a "Concern Barometer."
- It is an aggregate of several ratings enabling quick comparison across countries or other subgroups.
- It was developed by averaging the percentage of respondents who say they are "very" or "somewhat concerned" for all 16 attributes rated in question E2.
- It is composed of two sub-indexes (please refer to the table on the right for the list of attributes within each Index):
 - Production Index
 - Consumption Index

	The impact of food production (including agricultural) on nature/biodiversity/forests
PRODUCTION	The impact of food production (including agricultural) on climate change
	The impact of food production (including agricultural) on human exposure to diseases spread by animals (e.g., Ebola, HIV, coronavirus)
	The use of chemical pesticides and fertilizers in agriculture
	The impact of overfishing on fish stocks
	The wages, health, and livelihoods of farmers/farm workers, herders, and people who fish
	The impact of farming on animal welfare
	The environmental impacts of food manufacturing and processing
	The transportation of food
	The genetic modification of food and food safety
z	Hunger and malnutrition
ΝΡΤΙΟ	Obesity and diet-related health issues like diabetes
CONSUMPTION	Inequalities in access to healthy and nutritious food
8	Food waste (at farm and in distribution)
	Food waste (within households)
	Single-use plastic waste from food packaging

Consumers in Latin America, Africa, and Southern Europe express strongest concerns about the food system

Food System Concern Index (Average of % "Very" + "Somewhat concerned" for the 16 attributes), by Market, 2021

FOOD SYSTEM CONCERN INDEX	PRODUCTION INDEX	CONSUMPTION INDEX	Below to	tal 31 markets tal 31 markets
73	73	72	Total	73
88	88	89	Portugal	88
87	89	85	Peru	87
86	88	83	Mexico	86
85	83	86	Brazil	85
85	86	83	Colombia	85
83	83	83	Nigeria	83
83	83	83	Kenya	83
81	82	80	Argentina	81
80	79	80	South Africa	80
78	79	78	Spain	78
76	76	77	Italy	76
74	76	73	Singapore	74
74	74	74	Vietnam	74
72	71	73	India	72
72	73	71	France	72
72	69	74	Turkey	72
71	71	72	Canada	71
69	69	70	USA	69
69	69	69	UK	69
69	69	69	Russia	69
69	68	69	Indonesia	69
66	69	63	Germany	66
65	70	61	Thailand	65
65	66	65	Australia	65
65	64	66	Netherlands	65
64	61	67	Saudi Arabia	64
63	64	61	Sweden	63
62	60	64	South Korea	62
61	61	61	Hong Kong	61
59	59	59	Japan	59
56	57	55	China	56

Actors That Can Most Influence Positive Change

Nearly half of consumers believe that national governments can most influence positive change in creating a more healthy and sustainable food system; over a third also say that food and beverage companies can do so

Actors That Can Most Influence Positive Change, Average of 31 Markets, 2021 eaning of "Good Food" / "Healthy Food" / "Sustainable Food," Average of 31 Markets, 2021



Older generations are more likely than others to say that governments are most influential, while younger people are more likely than others to point to celebrities/ influencers and other young people

Actors That Can Most Influence Positive Change, Average of 31 Markets, 2021



Consumers in China and Singapore are most likely to say national governments can most influence positive change; food and beverage companies are mentioned most in Russia, Indonesia, and Japan

Actors That Can Most Influence Positive Change, National Governments vs Food and Beverage Companies, by Market, 2021



National governments and food and beverage companies are seen as the two main influencers of positive change in most markets

Saudi Arabia South Africa South Korea Vetherlands Hong Kong Singapore Argentina Colombia ndonesia Germany Portugal Thailand Vietnam Australia Nigeria Mexico Sweden Canada China France (enya) Russia Turkey Brazil Spain apan Total ndia Peru taly JSA ň National governments Food and beverage companies Agricultural companies Farmers/ fisheries/ herders Sub-national governments People like me Non-profit organizations focused on social and environmental issues The United Nations Young people Celebrities/influencers Chefs Top 2 actors by country

Actors That Can Most Influence Positive Change, by Market, 2021

Consumer Actions and Barriers

Cooking a healthy meal and avoiding throwing food away are seen as relatively easy; opinion is more divided on cooking a vegetarian meal or buying sustainably produced food

Ease/Difficulty of Actions, Average of 31 Markets, 2021



E4. Please indicate how easy or difficult you feel each of the following actions are.

Asia is divided between markets where buying sustainably produced food is deemed relatively easy and markets where it is seen as more difficult

Very / somewhat easy Neither easy nor difficult Very / somewhat difficult

Ease/Difficulty of Buying Healthy Food That Is Sustainably Produced, by Market, 2021

	inewnateasy Nettier easy		<i>,</i> ,		
Total	53		24	23	
Thailand	67		16	16	
Kenya	67		12	21	
Nigeria	65		14	22	
Vietnam	64		20	16	
Indonesia	63		21	16	
Peru	62		16	22	
India	62		19	19	
Colombia	60		17	23	
France	59		22	18	
Italy	59		25	16	
China	57		26	17	
Saudi Arabia	56		22	21	
Mexico	55	55 17		27	
South Africa	54	54 19		27	
Germany	54	54		20	
Australia	53	53 2		21	
United States	52	23		25	
Singapore	51	26		22	
Spain	51	51 24		25	
Portugal	50	22		28	
United Kingdom	49	28		23	
Sweden	49	31		19	
Russia	49	49 19		32	
Turkey	46	46 26		28	
Canada	46			28	
Brazil	46			36	
Argentina	45	23		33	
South Korea	42	34		24	
Netherlands	41	33		26	
Hong Kong	41	35		24	
Japan	28	44		28	

E4. Please indicate how easy or difficult you feel each of the following actions are.

Older people are more likely to say that is easy to cook a healthy meal and to avoid food waste; Millennials are most likely to find cooking plant-based meals and buying healthy and sustainable food to be easy

Ease/Difficulty of Actions, "Somewhat" and "Very Easy," Average of 31 Markets, by Generation, 2021



E4. Please indicate how easy or difficult you feel each of the following actions are.

Affordability and availability are the main barriers to buying sustainable food

Why It Is Difficult to Buy Healthy and Sustainable Food (Subsample: Those Answering "Somewhat" and "Very Difficult" to Buy Healthy Food That Is Sustainably Produced), Average of 31 Markets, 2021



E5. Why do you find it difficult to buy healthy and sustainable foods? Choose all that apply.

Affordability is a major barrier for most consumers in African countries, but also in Canada, USA, and Japan; availability is a greater issue in Latin America and some Asian markets

Why It Is Difficult to Buy Healthy and Sustainable Food (Subsample: Those Answering "Somewhat" and "Very Difficult" to Buy Healthy Food That Is Sustainably Produced), by Market, 2021



E5. Why do you find it difficult to buy healthy and sustainable foods? Choose all that apply.

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Communications Director stacy.rowland@globescan.com GlobeScan is an insights and strategy consultancy, focused on helping our clients build long-term trusting relationships with their stakeholders. Offering a suite of specialist research and advisory services, we partner with business, NGOs and governmental organizations to meet strategic objectives across reputation, sustainability and purpose.

Established in 1987, GlobeScan has offices in Cape Town, Hong Kong, London, Paris, San Francisco, São Paulo and Toronto, and is a participant the UN Global Compact and a Certified B Corporation.

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Director of Communication and Engagement iain@eatforum.org EAT is a global non-profit founded by the Stordalen Foundation, Stockholm Resilience Centre and the Wellcome Trust to catalyze a food system transformation. EAT works to achieve a vision of a fair and sustainable global food system for healthy people and planet – leaving no one behind, to be achieved through sound science, impatient disruption, and novel partnerships. To ensure success, EAT connects and partners with members of the science, policy, and business communities following a framework for change centered on a dynamic three-way interaction across knowledge, engagement and action.

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